

Communication Strategies

Finstock Evarsity

Course Specifications

Mode of Study : Online study mode

Location : Nairobi

Duration :

Course Summary

Specific learning objectives include:

- Identification of common communication problems
- Developing skills to ask questions
- Learning what their non-verbal messages are saying
- Developing skills in listening actively and empathetically to others
- Enhancing the ability to handle difficult situations
- Dealing with situations assertively

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